















CUSTOM MIST Inc.

WARRANTY INFORMATION:

Here at Custom Mist, Inc. we are a complete in-house manufacturer, from all pump assembly, nozzle assembly, and all stainless-steel fabrication. We warrant our misting pumps and equipment for a period of 1 year and no warranty on misting nozzles to the original purchaser from the date of shipment / will call to be free from defects in material, workmanship, including Normal Use and Service Warranty (These warranties apply if purchasing a DIY kit for your own installation or if equipment is shipped out from our warehouse.) "Normal Use and Service" exclude use in the following forms: exceeding recommended maximum speeds, pressures, temperatures (140 F), under nozzle systems, and changing or replacing fluids not compatible with component materials. Warranty does not apply to products that have been repaired or altered to affect the performance or reliability of the pumps. Additional exclusions apply to high-pressure hoses, low-pressure hoses, tubing, and nozzles clogging from blocked solids.

NEITHER THIS WARRANTY NOR ANY IMPLIED WARRANTY PERTAINS TO THE FOLLOWING:

 EQUIPMENT IMPROPERLY MAINTAINED.
 DATE EXCEEDS WARRANTY PERIOD.
 <u>CRACKED OR BROKEN FILTER HOUSINGS DUE TO:</u> FREEZING TEMPERATURES, CAVITATION, FIRE, WATER, NATURAL DISASTER, CHEMICALS, IMPROPER INSTALLATION FROM DIY INSTALLATION, ANIMAL / RODENT INFESTATION OR UNUSUAL CHARACTERISTICS OF WATER SUPPLY, SUCH AS MINERAL, WATER HAMMER, AND CALCIUM BUILDUP.
 ELECTRICAL FAILURES CAUSED BY SYSTEM MALFUNCTIONS.
 NOZZLE CLOGGING OR ORDERED WRONG SIZE ORFACE OR THREAD.
 DAMAGE CAUSED BY PARTS AND/OR ACCESSORIES/COMPONENTS NOT OBTAINED FROM CUSTOM MIST, INC.
 ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, OTHER THAN INJURY TO THE PERSON ARISING FROM THE USE OF ANY PUMP OR OTHER PRODUCT MANUFACTURED BY CUSTOM MIST, INC. EXCEPT IN STATES THAT DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGE.
 DAMAGE DUE TO MISAPPLICATION AND/OR MISUSE (E.I. THE USE OF A SOLUTION GREATER THAN 140 F OR A FLUID WITH PH LESS THAN 7 OR GREATER THAN 9). CONSULT OUR FACTORY FOR SPECIFIC MATERIAL COMPATIBILITY RECOMMENDATIONS FOR APPLICATIONS OUTSIDE OF THIS PH RANGE. STAINLESS STEEL COMPONENT ARE AVAILABLE AT EXTRA COST.
 NORMAL WEAR OF MOVING PARTS OR COMPONENTS AFFECTED BY MOVING PARTS.
 DAMAGE DUE TO MISAPPLICATION OR MISUSE, OR DEFECTS CAUSED BY THE FAULT OR NEGLIGENCE OF THE BUYER OR THIRD PARTY.
 USE OF FLAMMABLE MATERIALS.
 NOT WORKING DUE TO: WATER AND OR POWER IS TURNED OFF.

The liability of Custom Mist, Inc. under the foregoing warranty is limited to the repair or replacement (at Custom Mist, Inc.'s discretion) customer is responsible for shipping charge for all equipment shipped back to Custom Mist, Inc. at the sole expense of the purchaser even within the warranty period. All returns must be examined upon arrival by Custom Mist, Inc. to evaluate and identify defective in material or workmanship. If items are detected to be defective within the warranty period, we will provide free shipping / delivery back to customer.

Custom Mist, Inc. expressly warrants our pump modules as stated. There are no other express warranties. Any implied warranties, including implied warranty of merchantability or of fitness for a particular purpose, are limited in duration of 1 year from the date of shipment / will call. There is no implied warranty of fitness for a particular purpose or merchantability when this product is put to an industrial, commercial, or rental use. No person including any dealer or representative of Custom Mist, Inc. is authorized to make addendums or amendments concerning products or to assume obligations contained in the warranty. All items returned to Custom Mist, Inc. for warranty consideration is solely at customer's expense.

Thank you for allowing Custom Mist, Inc. the opportunity to provide you with our warranty information. We pride ourselves on product dependability, customer service, on-time shipping, and custom professional installations. If you have any questions regarding our equipment, shipping details, installations or about our service prices, please contact our customer service department anytime at: 1-(760)-328-5545 or toll free at: 1-(844)-486 MIST (6478)



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Business Hours:

Monday – Friday: 8:30am. – 4:30pm.
Saturday: By Appointment Only.
Sunday: Closed
Email: Info@CustomMistSystems.com
Website: www.CustomMistSystems.com