



SHIPPING & DELIVERY INFORMATION:

We will deliver your purchased items in the quickest and most economical way possible. We review each order individually, factoring in the destination, weight, and size of items at checkout. Approximate Shipping Charges and Delivery Details for items in your Cart are provided by clicking on the tabs listed. Exact Shipping Charges and Delivery Details for your entire order will be calculated and displayed at Checkout depending on the shipping options you choose.

DELIVERY METHODS:

+ Standard Delivery Shipping Charges that are Simple and Easy:

We offer the lowest Standard Delivery rates and our quickest shipping times that are simple and easy. All our delivery rates are automatically calculated during checkout based on one simple formula: the weight and size of your purchased items. This means you get our lowest shipping rates that are Simple and Easy and our delivery times average between 3–5 business days once order is placed.

+ Rush Delivery Shipping Charges:

2-Day Express and Next Day Air delivery rates will be adjusted according to size and weight of purchased items.

+ Delivery Outside the Continental U.S.

Delivery to Alaska, Hawaii and U.S. Territories will incur an additional charge based on distance and carrier; see "Domestic and International Shipping," below. Please note: All shipping charges include handling, order processing, item selection, packaging, and transportation of items.

+ Standard Delivery Details:

Standard Delivery 3-5 business days (Monday - Friday).

2-Day Express Orders placed by noon CT will be delivered in 2 business days. (*available to most areas*)

+ Next Day Air:

Orders placed by noon CT will be delivered by the end of the following business day. (*available to most areas*)

DELIVERY POLICY:

All orders are subject to product availability. (Most items are available for immediate shipment) All items on the website are stocked products and will usually ship within 3 - 5 business days. For specialty-built pump modules, kits, misting fans, and misting fan kits, please allow an estimated 5-

10 business days. Delivery times are estimates and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order. Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, and the items ordered. Some orders may also be delivered in separate shipments by different carriers depending on the size and weight. Shipping costs are based on the weight and size of your order and the delivery method. To find out how much your order will cost, simply add the items you would like to purchase to your cart and proceed to the checkout page. Once at the checkout screen, shipping charges will be displayed, or you can check will call if you are local. Additional shipping charges may apply to remote areas or for large or heavy items. You will be advised of any charges on the checkout page.

Sales tax is charged according to the province or territory to which the item is shipped.

DOMESTIC AND INTERNATIONAL SHIPPING:

All International shipments are subject to customs duties - taxes imposed on goods when transported across international borders. Customs duties protect each country's economy, residents, jobs, environment, etc., by controlling the flow of goods, especially restrictive and prohibited goods, into and out of the country.

Customs duties are assessed on the declared value of the goods shipped. To avoid excessive taxes, be sure that your customs forms indicate accurate values.

Delivery to Alaska, Hawaii, and U.S. Territories

For Standard Delivery, allow an estimated 10–15 business days. For Rush Delivery, allow an estimated 3–5 business days. Shipping for larger items is quoted upon request; please call our customer service department at: 1-(760)-328-5545 or toll free at: 1-(844)-486-MIST (6478) to place your order.

Thank you for allowing Custom Mist, Inc. the opportunity to provide you with our shipping and delivery information. We pride ourselves on product dependability, customer service, on time delivery and custom professional installations. If you have any questions regarding our equipment, questions about a pending or new order, please contact our customer service department anytime at: 1-(760)-328-5545 or toll free at: 1-(844)-486 MIST (6478)



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Office: 1-(760)-328-5545
Toll Free: 1-(844)-486-MIST
License #994050

Business Hours:

Monday – Friday: 8:30am. – 4:30pm.

Saturday: By Appointment Only.

Sunday: Closed

Email: Info@CustomMistSystems.com

Website: www.CustomMistSystems.com